Terms & Conditions

CMEtoGO / SimplePIP

Please read these terms and conditions carefully before registering for the CMEtoGO® Audio Lecture Series or SimplePIP produced by the American Physician Institute for Advanced Professional Studies LLC ("API"). By registering, you signify that you accept the provisions of these Terms & Conditions and that you are entering into a legally binding agreement with API.

WHAT'S INCLUDED IN YOUR ONLINE COURSE REGISTRATION

CMEtoGO® 1-Year Subscription

- Ongoing access to your personalized API account portal*, which includes access to your active API
 courses, CME certificates, and community study groups
- 12 Monthly issues (per year) with a total of 24 audio lectures delivered digitally**
- API app for Android and iOS, allowing online and offline access to your lectures
- Online access to written transcripts and CME tests/surveys
- Up to 32 AMA PRA Category 1 Credits™ (per year), contingent upon completion of post-activity CME and Self- Assessment tests
- 8 ABPN-Approved Self-Assessment Credits (per year), contingent upon completion of Self-Assessment tests

SimplePIP

- Ongoing access to your personalized API account portal*, which includes access to your active API
 courses, CME certificates, and community study groups
- Online access to materials needed to complete PIP Unit, including assessment and survey forms, and practice improvement lecture**
- Up to 20 AMA PRA Category 1 Credits™, contingent upon completion of post-activity CME tests
- One PIP Unit

NOTES:

*To ensure enhanced security, your API account portal and purchased course subscription may be accessed from one device at a time. Simultaneous logins on multiple devices are restricted.

^{**}Minimum Browser Requirements: In order to ensure secure access to your API account portal and its associated functions, we recommend that you connect with the most updated version of your browser. Earlier browser versions may be restricted from access to our database.



FREEDOM GUARANTEE - CMEtoGO®

There will be no refunds for any promotional items, such as gift cards, included with your purchase. The value of that promotional item will be deducted from your registration cost.

If you decide to cancel, simply notify us and the portion of your tuition for the issues or sessions unreleased at the time of your cancellation notification will be refunded to you.

Activating Your Freedom Guarantee

To obtain your Freedom Guarantee refund, you must notify *API* of your intention to stop your subscription/membership. This communication must be made by calling Customer Care at 877-225-8384.

Failure to adhere to these guarantee terms and conditions will result in your guarantee being null and void.

100% MONEY BACK GUARANTEE - SimplePIP

There will be no refunds or exchanges in which a CME test has been completed and a certificate issued. There will be no refunds for any promotional items, such as gift cards, included with your purchase. The value of that promotional item will be deducted from your registration cost.

If you are not satisfied with your online course, contact API within 30 days from purchase date, to either exchange your course or receive a full refund of the course paid tuition.

• No refunds will be given, or exchanges allowed for online course cancellations after 30 days from purchase date.

GUARANTEE & REFUND PAYMENTS

Guarantee and refund payments are made to the party that has tendered the original payment (such as the applicable check payer, credit card holder and the like). *API* disclaims liability to any party for payments and credits made in accordance with this policy.

LIMITED GUARANTEE

The applicable limited guarantees and warranties set forth above (including without limitation the specific terms, conditions and restrictions stated in the applicable guarantee/warranty above) are the only guarantees and warranties made by *API* to you in connection with the *API* product in which you are registering and/or participating under this Terms & Conditions Agreement and are made in lieu and

instead of any other guarantees or warranties whatsoever, express or implied, in any other *API* materials or otherwise expressed or implied by law.

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You acknowledge and agree that your only claims as to any guarantee and/or warranty made by or attributable to *API* are and shall be limited solely to the applicable guarantee and warranty contained in this Terms & Conditions Agreement, on the express terms and conditions set forth in this Terms & Conditions Agreement.

GIFT CARDS/REWARDS EARNED THROUGH AMBASSADOR PROGRAM OR OTHER PROMOTIONS

API recommends consulting with your tax advisor on the taxability of any gift card or reward earned through an *API* program or promo. To submit a W9 to *API*, please click here for instructions.

COMMUNITY GUIDELINES

API supports an impassioned exchange of ideas and opinions in our online community. We encourage you to be respectful when posting or commenting. Any violations to the guidelines could result in termination of access to our Community study groups. For a complete list of these guidelines, read the Community Do's and Don'ts, found on your *API* account portal.

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MISCELLANEOUS

Limitation of Liability

API's liability shall not exceed the tuition paid for the course for which you are registered and that under no circumstances shall API be liable for any special, indirect, incidental, punitive or exemplary damages.

Complete Agreement

These Terms & Conditions supersede any and all prior agreements and understandings, whether written or oral, between *API* and the registrant.

Governing Law

These Terms & Conditions are governed by and construed under the laws of the State of Illinois. Jurisdiction and venue over the parties as to matters arising hereunder is vested in the state courts sitting in DuPage County, Illinois or federal courts with jurisdiction in DuPage County, Illinois.

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