



# Terms & Conditions

## Satisfaction Guarantee

Please read these terms and conditions carefully before registering for this American Physician Institute for Advanced Professional Studies LLC (“API”) course. By registering, you signify that you accept the provisions of these Terms & Conditions and that you are entering into a legally binding agreement with API.

### WHAT’S INCLUDED IN YOUR COURSE REGISTRATION

- Ongoing access to your personalized API account portal, which includes access to your active API courses, CME certificates, and community study groups
- 12-month online access\* to this course’s materials, including recorded lectures, course e-syllabus, and CME tests/surveys
- NEW API app for Android and iOS, allowing online and offline access to your course lectures
- Option to extend online access at a reduced tuition rate
- AMA PRA Category 1 Credits™, contingent upon completion of post-activity CME tests (The course you purchased may also include additional board-approved MOC points or self-assessment credits)

*\*Minimum Browser Requirements: In order to ensure secure access to our systems, we recommend that you connect with the most updated version of your browser. Earlier browser versions may be restricted from access to our database.*

### SATISFACTION GUARANTEE

**Note: There will be no refunds or exchanges for courses in which the CME test has been completed and a certificate issued. There will be no refunds for any promotional items, such as gift cards, included with your purchase. The value of that promotional item will be deducted from your registration cost. All cancellations MUST be made by calling API at 877-225-8384.**

If you are not satisfied with your online course, contact API **within 30 days** from purchase date, to either exchange your course or receive a full refund of the course paid tuition.

- No refunds will be given, or exchanges allowed for online course cancellations after 30 days from purchase date.
- Any material, including optional printed syllabus, must be returned unmarked in order to process any refunds or exchanges. Materials should be returned by mail, to American Physician Institute at 900 Oakmont Lane, Suite 450, Westmont, IL 60559.



## REFUND PAYMENTS

Refund payments are made to the party that has tendered the original course payment (such as the applicable check payer, credit card holder and the like). *API* disclaims liability to any party for payments and credits made in accordance with this policy.

## COMMUNITY GUIDELINES

*API* supports an impassioned exchange of ideas and opinions in our online community. We encourage you to be respectful when posting or commenting. Any violations to the guidelines could result in termination of access to our Community study groups. For a complete list of these guidelines, read the Community Do's and Don'ts, found on your *API* account portal.

## LICENSE AGREEMENT/COPYRIGHT

When you purchase an *API* product, you are licensing it for individual use only. Materials may not be resold, distributed or shared in any way, nor used for group viewing, for example as part of Residency or Fellowship program didactic sessions. Personal recording of audio or video is prohibited. Reproduction (electronic or otherwise) of any and all materials without the express written consent of *API* is strictly prohibited. In order to protect its intellectual property, *API* regularly polices online sellers (e.g., eBay, Amazon Marketplace) for unauthorized sales of its courses and related materials. *API* invests significantly in developing its content and diligently defends its trademarks and copyrights. Violation of this agreement can result in, but not limited to, termination of access to all course materials, even prior to the end of your subscription period.

## MISCELLANEOUS

### Limitation of Liability

*API*'s liability shall not exceed the tuition paid for the course for which you are registered and that under no circumstances shall *API* be liable for any special, indirect, incidental, punitive or exemplary damages.

### Complete Agreement

These Terms & Conditions supersede any and all prior agreements and understandings, whether written or oral, between *API* and the registrant.

### Governing Law

These Terms & Conditions are governed by and construed under the laws of the State of Illinois. Jurisdiction and venue over the parties as to matters arising hereunder is vested in the state courts sitting in DuPage County, Illinois or federal courts with jurisdiction in DuPage County, Illinois.



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**PLEASE KEEP A COPY OF THESE TERMS & CONDITIONS FOR YOUR FILES**