



American Physician Institute

Course Registration Terms & Conditions

"Triple Trust" Guaranteed Courses

Please read these terms and conditions carefully before registering for this American Physician Institute for Advanced Professional Studies LLC ("American Physician") course. By registering and/or participating in this Course, you signify that you accept the provisions of these Terms & Conditions and that you are entering into a legally binding agreement with *American Physician*.

WHAT'S INCLUDED IN YOUR ONLINE COURSE REGISTRATION

If you purchase an *American Physician* online course, your tuition includes the following:

- 12 month online access* to all course materials, including recorded lectures, multiple-choice question practice exams, and course syllabus
- AMA PRA Category 1 Credit(s)[™]
- Triple Trust Guarantee

Online Course Extension Option

Some doctors invest in a board-preparation course many years prior to their exam. In these cases, *American Physician* allows course registrants to extend the life of their course by 12 month increments at a reduced tuition rate. If you wish to extend your course, please call 877-225-8384 prior to your course expiration date.

WHAT'S INCLUDED IN YOUR LIVE COURSE REGISTRATION

If you purchase an *American Physician* live course, your tuition includes the following:

- Live course attendance
- 12 month online access* to all course materials, including lecture recordings from the live course you attended, multiple-choice question practice exams, and course syllabus
- AMA PRA Category 1 CME Credit(s)[™]
- Triple Trust Guarantee

What's Not Included in Your Live Course Registration

- Hotel guest room, travel, and any other personal, non-course expenses
- High-speed internet connection and/or Wi-Fi access in conference room

Live Course Scheduling

American Physician makes every reasonable effort to adhere to its schedule of live courses. However, all *American Physician* courses are subject to rescheduling and changes; *American Physician* reserves the right to change live course locations, dates, faculty, and session schedules at its discretion as it deems necessary.

* In order to ensure secure access to our systems, you will need to connect with updated browser versions. Earlier browser versions may be restricted from access to our database. Here are the minimum browser versions: Safari (7 or higher), Internet Explorer (11 or higher), Firefox (27 or higher), Chrome (22 or higher), Opera (14 or higher)

LICENSE AGREEMENT/COPYRIGHT

When you purchase an *American Physician* course, you are licensing it for individual use only. Course materials **may not be resold, distributed or shared in any way, nor used for group viewing, for example as part of Residency or Fellowship program didactic sessions.** Personal recording of audio or video from the course is prohibited. Reproduction (electronic or otherwise) of any and all course materials without the express written consent of *American*

Physician is strictly prohibited. *American Physician* invests significantly in developing its course materials and diligently defends its trademarks and copyrights.

CANCELLATION & TUITION REFUND POLICY

There will be no refunds or exchanges of a course in which the CME test has been completed and a certificate issued. All cancellations MUST be made by calling *American Physician* at 877-225-8384.

Online Course Cancellations

American Physician's policy differs based on time of cancellation:

- If you cancel your online course registration within 7 days from purchase date, you will receive a full refund of the online course paid tuition minus a \$100 cancellation fee.
- If you cancel your online course registration between 7 and 30 days from purchase date, you can exchange your *American Physician* course for another course or product of equal value.
- No refunds will be given or exchanges allowed for online course cancellations after 30 days from purchase date.

Any material, including a printed syllabus, must be returned unused in order to process any refunds or exchanges. Materials should be returned by mail, to *American Physician Institute* at 900 Oakmont Lane, Suite 450, Westmont, IL 60559.

Live Course Cancellations

American Physician's policy differs based on time of cancellation:

- If you cancel your live course registration up to 7 days before the live course start date, you will receive a full refund of the live course paid tuition minus a \$100 cancellation fee, or you may choose to convert your live course to the online course and you will be refunded the difference in price without a cancellation fee.
- If you cancel your live course registration less than 7 days before the live course start date or you fail to attend the course, NO refund will be provided. Instead, your registration will be converted to the online course version. There will be no refund for any difference in paid tuition between the live course and online course versions.

Refund Processing

American Physician makes refund payments for course cancellations to the party that has tendered the course payment (such as the applicable check payer, credit card holder and the like).

TRIPLE TRUST GUARANTEE TERMS & CONDITIONS

When you purchase a course with a "Triple Trust Guarantee" and do not pass your board exam, *American Physician* will issue a 100% refund of your paid tuition, plus an additional 10% payment, plus online course access until you pass, tuition-free.

Tuition is defined as the amount you paid for your base course, and does not include optional course add-ons, such as purchase of additional course versions and online course extensions. Please note that the Triple Trust Guarantee has stated limitations as described in the "Limited Guarantee" section.

Products Not Eligible for Triple Trust Guarantee

- Discounted or free courses added to another course as part of a promotional offer
- Optional course add-ons, such as additional course versions
- Online course access extensions
- Psychiatry oral board review courses
- Non-board review courses and products
- Residency & Fellowship Program Edition of *American Physician* board review courses

Triple Trust Guarantee Payments

Triple Trust Guarantee payments are made via check to the party that has tendered the course payment (such as the applicable check payer, credit card holder and the like). *American Physician* disclaims liability to any party for payments and credits made in accordance with this policy.

Activating Your Triple Trust Guarantee

To activate your guarantee, you must complete the following:

1. Notify *American Physician* of your failure to pass **within 45 days of the date of your exam fail notification** or your Triple Trust Guarantee will be null and void. However, even in this eventuality *American Physician* at its discretion will provide you with online access to the course until you pass your exam. Contacting *American Physician* with your notification must be done by calling 877-225-8384 or emailing to Guarantees@AmericanPhysician.com.
2. For your guarantee payment to be processed you will be required to submit a copy of your exam notification **with the performance report included**. This must be done by email to Guarantees@AmericanPhysician.com, fax to 630-230-3149, or mail to American Physician Institute, 900 Oakmont Lane, Suite 450, Westmont, IL 60559.

For each subsequent exam failure you must notify *American Physician* and submit your exam failure notification and performance report as stated above to receive an extension of your online course access.

LIMITED GUARANTEE

The limited guarantee set forth above ("Triple Trust Guarantee") is the only guarantee made by *American Physician* in connection with the *American Physician* course for which you are registered. *American Physician* makes no other guarantees or warranties, whether express or implied, including, but not limited to, warranties of merchantability or fitness for a particular purpose.

The Triple Trust Guarantee takes effect only if you sit for and fail the board exam for which the course you purchased was specifically designed and you notify *American Physician* within forty-five (45) days of receipt of your notification of failure from an ABMS-recognized board organization. For example, if you purchase the Geriatric Medicine course, but fail the Geriatric Psychiatry exam, the guarantee does not apply. Or if you purchase the Neurology Certification course, but fail the Neurology with Special Qualification in Child Neurology exam, the guarantee does not apply. A list of review courses and related exams is included on the last page of this document.

The Triple Trust Guarantee only applies to exams administered by ABMS-recognized board organizations. The Triple Trust Guarantee does not apply to American Osteopathic Association Certifying Boards and/or non-US board exams.

In the event the exam for which the course is designed is no longer offered by the certifying board, the Triple Trust Guarantee will expire.

MISCELLANEOUS

Limitation of Liability

American Physician's liability shall not exceed the tuition paid for the course for which you are registered and that under no circumstances shall *American Physician* be liable for any special, indirect, incidental, punitive or exemplary damages.

Complete Agreement

These Terms & Conditions supersede any and all prior agreements and understandings, whether written or oral, between *American Physician* and the registrant.

Governing Law

These Terms & Conditions are governed by and construed under the laws of the State of Illinois. Jurisdiction and venue over the parties as to matters arising hereunder is vested in the state courts sitting in DuPage County, Illinois or federal courts with jurisdiction in DuPage County, Illinois.

PLEASE KEEP A COPY OF THESE TERMS & CONDITIONS FOR YOUR FILES.

Modified 2/19/16

American Physician Institute for Advanced Professional Studies
900 Oakmont Lane, Suite 450
Westmont, IL 60559
877-225-8384

Support@AmericanPhysician.com • www.AmericanPhysician.com

American Physician board review courses listed in the left column are specifically designed for and their Triple Trust Guarantees limited to the board exams listed to their right.

Course Name	Exam Name and Administering ABMS Board
Addiction Medicine Certification Exam Board Review	ABAM Addiction Medicine Certification Board Exam
Addiction Medicine MOC Part III Exam Board Review	ABAM Addiction Medicine MOC Part III Board Exam
Addiction Psychiatry Certification Exam Board Review	ABPN Addiction Psychiatry Certification Board Exam
Addiction Psychiatry MOC Exam Board Review	ABPN Addiction Psychiatry MOC Board Exam
Anesthesiology ADVANCED Exam Board Review	ABA Anesthesiology Advanced Board Exam
Anesthesiology BASIC Exam Board Review	ABA Anesthesiology Basic Board Exam
Anesthesiology Part 1 Exam Board Review	ABA Anesthesiology Part 1 Board Exam
Anesthesiology MOCA Exam Board Review	ABA Anesthesiology MOCA Board Exam
Cardiovascular Disease Certification Exam Board Review	ABIM Cardiovascular Disease Certification Board Exam
Cardiovascular Disease MOC Exam Board Review	ABIM Cardiovascular Disease MOC Board Exam
Child & Adolescent Psychiatry Certification Exam Board Review	ABPN Child & Adolescent Psychiatry Certification Board Exam
Child & Adolescent Psychiatry MOC Exam Board Review	ABPN Child & Adolescent Psychiatry MOC Board Exam
Critical Care Medicine Certification Exam Board Review	ABIM Critical Care Medicine Certification Board Exam
Critical Care Medicine MOC Exam Board Review	ABIM Critical Care Medicine MOC Board Exam
Emergency Medicine Qualifying Exam Board Review	ABEM Emergency Medicine Qualifying Board Exam
Emergency Medicine ConCert Exam Board Review	ABEM Emergency Medicine ConCert Board Exam
Family Medicine Certification Exam Board Review	ABFM Family Medicine Certification Board Exam
Family Medicine MOC Exam Board Review	ABFM Family Medicine MOC Board Exam
Gastroenterology Certification Exam Board Review	ABIM Gastroenterology Certification Board Exam
Gastroenterology MOC Exam Board Review	ABIM Gastroenterology MOC Board Exam
General Surgery Qualifying Exam Board Review	ABS General Surgery Qualifying Board Exam
General Surgery Certifying Exam Board Review	ABS General Surgery Certifying Board Exam
General Surgery MOC Exam Board Review	ABS General Surgery MOC Board Exam
Geriatric Medicine Certification Exam Board Review	ABIM Geriatric Medicine Certification Board Exam
Geriatric Medicine MOC Exam Board Review	ABIM Geriatric Medicine MOC Board Exam
Geriatric Psychiatry Certification Exam Board Review	ABPN Geriatric Psychiatry Certification Board Exam
Geriatric Psychiatry MOC Exam Board Review	ABPN Geriatric Psychiatry MOC Board Exam
Hospice & Palliative Medicine Certification Exam Board Review	ABIM Hospice & Palliative Medicine Certification Board Exam*
Hospice & Palliative Medicine MOC Exam Board Review	ABIM Hospice & Palliative Medicine MOC Board Exam*
Infectious Disease Certification Exam Board Review	ABIM Infectious Disease Certification Board Exam
Infectious Disease MOC Exam Board Review	ABIM Infectious Disease MOC Board Exam
Internal Medicine Certification Exam Board Review	ABIM Internal Medicine Certification Board Exam
Internal Medicine MOC Exam Board Review	ABIM Internal Medicine MOC Board Exam
Medical Oncology Certification Exam Board Review	ABIM Medical Oncology Certification Board Exam
Medical Oncology MOC Exam Board Review	ABIM Medical Oncology MOC Board Exam
Nephrology Certification Exam Board Review	ABIM Nephrology Certification Board Exam
Nephrology MOC Exam Board Review	ABIM Nephrology MOC Board Exam
Neurology Certification Exam Board Review	ABPN Neurology Certification Board Exam
Neurology MOC Exam Board Review	ABPN Neurology MOC Board Exam
Pain Medicine Certification Exam Board Review	ABA Pain Medicine Certification Board Exam*
Pain Medicine Recertification Exam Board Review	ABA Pain Medicine Recertification Board Exam*
Pediatrics Certifying Exam Board Review	ABP Pediatrics Certifying Board Exam
Pediatrics MOC Exam Board Review	ABP Pediatrics MOC Board Exam
Pediatric Anesthesiology Certification Exam Board Review	ABA Pediatric Anesthesiology Certification Board Exam
Pediatric Critical Care Certification Exam Board Review	ABP Pediatric Critical Care Certification Board Exam
Pediatric Critical Care MOC Exam Board Review	ABP Pediatric Critical Care MOC Board Exam
Psychiatry Certification Exam Board Review	ABPN Psychiatry Certification Board Exam
Psychiatry MOC Exam Board Review	ABPN Psychiatry MOC Board Exam
Pulmonary Disease Certification Exam Board Review	ABIM Pulmonary Disease Certification Board Exam
Pulmonary Disease MOC Exam Board Review	ABIM Pulmonary Disease MOC Board Exam
Sleep Medicine Certification Exam Board Review	ABIM Sleep Medicine Certification Board Exam*

Sleep Medicine MOC Exam Board Review	ABIM Sleep Medicine MOC Board Exam*
Vascular Surgery Qualifying Exam Board Review	ABS Vascular Surgery Qualifying Board Exam
Vascular Surgery MOC Exam Board Review	ABS Vascular Surgery MOC Board Exam

**Exam is co-sponsored by multiple ABMS boards*